

REGULATORY NOTICE

In response to the ongoing COVID-19 crisis, the New York State Department of Financial Services (NYSDFS) has issued an emergency regulation that requires insurers to provide temporary premium payment relief for policyholders experiencing financial hardships as a result of the COVID-19 pandemic. MLMIC will be suspending cancellations for non-payment until June 1, 2020, and we will not be assessing late fees for premiums due on or before June 1, 2020. As circumstances develop over the next few weeks, we will revisit and adjust this timing as needed. We will also continue to comply with any directives issued by NYSDFS on billing issues. If you are experiencing financial hardship as a result of the COVID-19 pandemic, please email us at Covid19paymentdelay@mlmic.com (please include a list of applicable policy number(s) in your email) or call us at 800-448-6526 to discuss billing and make alternative payment arrangements.

The link to the NYSDFS emergency regulation can be found here:

https://www.dfs.ny.gov/system/files/documents/2020/03/re_consolidated_amend_pt_405_27_a_27c_new_216_text.pdf