PATIENT SAFETY CHECKLIST #2

SAFELY CARING FOR PATIENTS OF SIZE IN THE OFFICE PRACTICE

Obesity continues to be a serious health issue in the United States. Providers’ offices may not be well equipped to accommodate patients of size. Injuries can occur if appropriate equipment is not available to accommodate them. Further, bias or ambivalence by healthcare professionals in treating obese patients can negatively affect patient care and lead to poor outcomes. Providing a safe environment, while optimizing sensitivity to the needs of this patient population, will enhance patient care and minimize exposure to claims of negligence.

1. Examination rooms and waiting areas include appropriate and safe furnishings, such as large sturdy chairs, high sofas, benches, or loveseats that can accommodate patients and visitors of size.

2. Diagnostic and interventional equipment that can accommodate morbidly obese patients is available. This may include, but is not limited to:
   - Appropriate scales for patients who weigh more than 350 lbs.
   - Extra large adult-sized blood pressure cuffs
   - Gowns for patients weighing more than 350 lbs.
   - Extra-long phlebotomy needles and tourniquets
   - Large examination tables
   - Floor-mounted toilets
   - Sturdy grab bars in bathrooms
   - Sturdy step stools in examination rooms

3. The office staff is knowledgeable about the weight limits of the office equipment. Color coded labels are used to discreetly identify weight limits.

4. The office staff is educated and trained in techniques for safely assisting and transferring patients of size.

5. Although patients of size may face many additional medical issues, they are less likely to obtain preventative care and more likely to postpone or cancel appointments because of embarrassment and/or a feeling of bias on the part of healthcare providers. Patient support and follow-up are provided.

6. Healthcare providers assess their own potential for weight bias. Recognize any preconceived ideas and attitudes regarding weight. Give appropriate feedback to patients to encourage healthful changes in behavior. Encourage patients to set goals and actively participate in their plan of care.
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<tr>
<th>SAFELY CARING FOR PATIENTS OF SIZE IN THE OFFICE PRACTICE (continued)</th>
<th>YES</th>
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<tr>
<td>7. Staff is educated about the needs of this patient population to enhance their ability to demonstrate understanding, respect, and sensitivity.</td>
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