

USE OF TECHNOLOGY

CHECKLIST #1

REDUCING THE RISK OF THE “COPY AND PASTE” FUNCTION IN ELECTRONIC HEALTH RECORDS

The “copy and paste” function of electronic health record systems (EHRs) allows users to easily duplicate information such as text, images, and other data within or between documents. While this function offers convenience and efficiency to healthcare providers, it also poses unique liability risks when the information copied and pasted is either inaccurate or outdated. Further, redundancy within the new entry may cause difficulty in identifying current information and may create overly lengthy progress notes.

	YES	NO
1. A comprehensive policy and procedure for the appropriate use of the copy and paste function has been developed. The policy includes a process to monitor and audit both the staffs’ and providers’ use of this function.	<input type="checkbox"/>	<input type="checkbox"/>
2. All EHR users are educated about: <ul style="list-style-type: none"> the importance of verifying that the copied and pasted information is correct and accurately describes the patient’s current condition; the risks to patient safety in the inappropriate use of this function; and the importance of adhering to all regulatory, legal, and compliance guidelines. 	<input type="checkbox"/>	<input type="checkbox"/>
3. It has been determined what portions of the record may be copied and pasted. At a minimum, the healthcare provider’s signature(s) is not copied and pasted.	<input type="checkbox"/>	<input type="checkbox"/>
4. It has been confirmed that the source of information which has been copied and pasted can be readily identified and is available for review in the future.	<input type="checkbox"/>	<input type="checkbox"/>
5. It is confirmed that the history of the present illness is based upon the patient’s description during that visit.	<input type="checkbox"/>	<input type="checkbox"/>
6. The medical, social, or family history from a previous note is only used after it has been reviewed with the patient to confirm it is current.	<input type="checkbox"/>	<input type="checkbox"/>
7. The diagnoses in the assessment are only those addressed at that visit. Although some EHRs allow the copying of all diagnoses in the problem list, some may either have already been resolved or may not be relevant to this particular encounter.	<input type="checkbox"/>	<input type="checkbox"/>
8. Our EHR vendor is contacted as necessary to help our staff comply with established policies. This may include the vendor making modifications which disable the copy and paste function in designated fields and assisting in performing audits of the use of the copy and paste function by staff and providers.	<input type="checkbox"/>	<input type="checkbox"/>